



Hannah is a bright and innovative planner with a history of success in project management and client relations. Her background is the ideal combination of public involvement, communication, urban planning, and graphic design. She has a depth of knowledge and experience in conducting public outreach within diverse communities and is adept at curating strategies for engagement which include a variety of methods.

Hannah is especially skilled at engaging stakeholders in meaningful discussion and identifying opportunities for mutual outcomes. She brings strength through maintaining a grasp of the big picture while paying necessary attention to the fine details.

SPECIFIC PROJECT EXPERIENCE

Transportation Master Plan | Post Falls, ID (current)

The City of Post Falls, ID has contracted with J-U-B Engineers (J-U-B) to develop an updated transportation master plan (TMP) to provide a basis for current and long-range transportation system improvements and consider regional needs and connectivity. Hannah curated a specialized public involvement plan for this project and will lead the public involvement effort including establishing and maintaining a system story map with interactive comment mapping software, technical advisory group meetings, public surveying, messaging and informational materials, elected official workshops, and a verification process for TMP goals and adoption.

City Hall Campus | Rathdrum, ID (current)

The City of Rathdrum has contracted with Architects West and J-U-B Engineers (J-U-B) to develop a City Hall Campus master plan to provide a base for the development of the community. Hannah leads the public involvement effort for this project including facilitation of steering committee meetings, stakeholder interviews, designing and distribution of public educational materials, community events, and public open house facilitation.

Downtown Master Plan | Orofino, ID (current)

The Orofino Downtown Master Plan will incorporate consideration for assessment of downtown conditions, development of capital improvements, strategic funding, and implementation plans to position the City for a CDBG grant. In support of plan preparation, Hannah conducted public outreach and involvement including downtown advisory committee meetings, community open house, online survey, and stakeholder interviews.

Promoting Resilient Operations for Transformative, Efficient, and Cost-Saving Transportation (PROTECT) Formula Program (ITD) | (current)

The Idaho Transportation Department has contracted the services of The Langdon Group to lead the design of a statewide program to help make surface transportation more resilient to natural hazards, including climate change, sea level rise, flooding, extreme weather events, and other natural disasters through support of planning activities, resilience improvements, community resilience and evacuation routes, and at-risk coastal infrastructure. Hannah will support the development of the program and lead

Education

M.S. Urban and Regional Planning –
*Emphasis in Community and Economic
Development* |
Portland State University | 2020

B.A. Design Management, Minor in
Sustainability | Arizona State University |
2015

A.A. Degree | Clark College | 2013

Work History

Community and Economic Development
Planner | The City of Wood Village, OR |
Hatfield Resident Fellowship | 2020-2021

Fellowships Program Assistant
Portland State University
2018-2020

Land Use Planning Intern
Mackenzie Architecture
Summer 2019

Voucher Specialist 1
Vancouver Housing Authority
2015-2018

Professional Affiliations

International Association for Public
Participation (IAP2)
Intermountain Chapter Member

American Planning Association (APA)
Member

Leadership Coeur d’Alene | Coeur
d’Alene Chamber of Commerce |
Class of 2022

Hatfield Public Service Fellow Alumni |
Class of 2020

Certifications

IAP2 – Planning for Public Participation,

Housing Choice Voucher Specialist,
certified via Nan McKay, 2016

Mental Health First Aid Responder,
certified via National Council for
Behavioral Health, 2018

Pursuing American Institute of Certified
Planners (AICP) Certification



public involvement in District 1, which will include coordination with Idaho’s five MPOs, LHTAC, and State/Local partnering agencies.

12th Avenue Construction Management Services | Post Falls, ID (current)

The City of Post Falls Public Works Department Projects Division in conjunction with Utilities selected JUB for Construction Management services for the construction of a new pressure sewer main under a prominent section of 12th Avenue. Hannah is leading the public involvement effort for this project which will focus on early and continuous communication with key businesses, residents, and community members impacted by the construction.

Port of Pasco Aerospace Innovation Manufacturing Center | Pasco, ID (Current)

The Port of Pasco, along with JUB Engineers, Inc., is developing a design master plan for the Port of Pasco Aerospace Innovation and Manufacturing (AIM) Center. The AIM Center is a key part of the Port’s long-term planning for the area and new economic development opportunities as the region continues to experience steady and significant growth. Hannah is leading the public involvement effort for this project through a dual-phase process, by first providing a detailed recommended approach for a public involvement strategy, to later be implemented in conjunction with the design and construction of the Center. Stakeholder interviews, advisory committee facilitation, public open houses, surveys, and a focus on engaging all impacted and interested members of the public, including prominent minority groups and representative organizations will be integral tasks.

South Fork of the Walla Walla ACEC | Federal (2022 – Present)

The Bureau of Land Management has contracted The Langdon Group to bring the general public and South Fork Walla Walla Stakeholders together in a series of public meetings to work towards a long-term solution for a recreation asset and protection of sensitive resources that also addresses access issues. Hannah supports the Public Involvement effort including coordination of stakeholders, facilitation of cooperating agency meetings, public meetings, open houses, and creating summary reports.

ID-95 and SH-41 Interchange Partnership (ITD) | Post Falls, ID (2022-Present)

ITD and a local contractor are constructing a new major interchange for the ID-95 and SH-41 intersection, to be complete in 2024. Hannah led the group in establishing a formal partnership to plan for project success by guiding the group through collaboratively drafting a team communication plan and charter, and identifying dispute resolution metrics. Hannah continues to facilitate the group in regular partnering meetings, and individual check in meetings throughout the life of the project.

Umatilla Transportation System Plan Update | (2022)

Hannah is providing public involvement for the City of Umatilla’s Transportation System Plan (TSP) update. The TSP update assesses the current and future state of the city’s roadways, bike and pedestrian routes, and supporting infrastructure to make recommendations to the City for improvements. Hannah supports this process by coordinating and facilitating key stakeholder interviews, technical advisory committee meetings, and public open houses.

Master Planned Community | Kootenai County, ID (2021-current)

Hannah is the point of public contact and provides ongoing public involvement and community education services for a master planned community project in Kootenai County. This project will develop nearly 1,000 acres of unincorporated land through anticipated annexation into neighboring cities and a series of in-depth infrastructure studies. Development will include a variety of housing types, mixed use corridors, school sites, and connection to local bike and pedestrian trails systems. She conducted key stakeholder interviews, and composed outreach fliers to provide general education regarding the project and issues related to regional housing and growth. Hannah will facilitate a series of virtual and in-person public open houses and present to various community agencies throughout the master plan process.



Community Park Master Plan | Lewiston, ID (current)

The City of Lewiston Parks and Recreation Department contracted with J-U-B Engineers (J-U-B) to develop a recreation master plan to provide a basis for the future development of Community Park and recreation planning decisions. The master plan will be used to assist in the further development of the parks and open space system within the city and general distribution of park amenities. Hannah organizes and leads the public engagement strategy for this project, including facilitation of steering committee meetings, conducting stakeholder interviews, designing, and distributing public educational materials, public open house facilitation and survey and data collection through an interactive online story map.

Kootenai Forest Stakeholder Coalition | Libby, MT (current)

Hannah facilitates the Kootenai Forest Stakeholder Coalition’s quarterly Board meetings, monthly Executive Committee meetings, as well as provides internal and external stakeholder coordination, logistical support, and process guidance. The Kootenai Forest Stakeholder Coalition consists of voting members from a variety of stakeholder groups who offer consensus recommendations to the Kootenai National Forest on a variety of forest health projects.

Wild Horse and Burro Advisory Board | Federal (ongoing)

Provides facilitation and support for the National Wild Horse and Burro Program Advisory Board and multi-day BLM State Leads meetings. The board, representative of various interests, meets twice per year for multiple days, developing recommendations to the BLM regarding the program. The recommendation crafting process and public interest/comment are key component to successful meeting management. State leads meetings bring in all Wild Horse and Burro Program team members from Washington DC, 10 western states and the Eastern States Region to collaborate on key decisions regarding policy, regulations, budget, communication, staffing and research.

PL566 Watershed Projects | Multiple Projects (ongoing)

J-U-B Engineers (J-U-B) provides watershed improvement engineering services including environmental assessment and public involvement for various locations throughout Idaho. Hannah provides project support through coordination, facilitation, and recordation of biweekly meetings with agency officials and the NRCS.

East Side Highway District Website Updates | Kootenai County (2022)

To modernize their current website, Hannah is performing a total update to the ESHD web platform. This included a domain and host site transfer, design of a new site, file transfer, and training for staff maintenance moving forward. Hannah worked closely with staff to understand their needs and abilities, as well as their hopes for public use. The resulting platform will center efficiency, function, and aesthetics, while providing an avenue for the public to easily access important updates and education regarding projects.

Wastewater System Improvements | Rosalia, WA (2021-2022)

The Town of Rosalia, Washington has contracted with J-U-B Engineers (J-U-B) for improvements to the wastewater system. Hannah supports this project by providing public outreach and education to support the requirements from the Washington State Department of Ecology through a variety of in-person and virtual public education and outreach tools. Each month she produces a unique poster which highlights a theme related to public impact on water quality. Later in the project, Hannah will facilitate an interactive and engaging public open house on sewer collection system improvements.

French Gulch/Fernan Hill Improvements Project | Kootenai County, Idaho (2021)

The Eastside Highway District and the Local Highway Technical Assistance Council have partnered with J-U-B Engineers and TLG for to design and construct improvements to French Gully and Fernan Hill Roads, to include a public involvement process. Hannah provides public outreach support via regular updates and public communication.



Airport Master Plans | Multiple Agencies (ongoing)

Hannah is the J-U-B Engineers (J-U-B) public involvement lead on airport master plan updates (MPU) throughout northern Idaho and Washington. MPU’s are a key component to planning and funding airport improvements in coordination with the Federal Aviation Administration. Hannah works with stakeholders through situation assessments, facilitated technical advisory committees, community focus groups, surveys, public workshops, and online engagement to craft community supported recommendations for airport facility and commercial services growth.

City Hall Redevelopment | Manzanita, OR (2021)

Hannah provided facilitation services for a series of virtual public meetings and recorded and compiled community input regarding options for redevelopment vs. new development of a City Hall on recently purchased City property.

Public Engagement Toolkit | City of Wood Village, OR (2020)

Hannah audited the City of Wood Village’s existing methods for public engagement, and conducted public outreach to determine community needs, challenges, and preferences for engaging with City projects. Hannah developed a tailored public engagement toolkit for Staff use, based on industry best practices, internal capacity, and community feedback.

Scenario Alternative Planning | Stafford Hamlet, OR (2020)

The Stafford Hamlet is an unincorporated area on the edge of the Portland Metro’s urban growth boundary with predominantly rural land uses. Represented by an all-volunteer Board of Directors, the Stafford Hamlet community faces potential changes in land use designation and increasingly contentious stakeholder interests. Hannah led a team of 6 Master and Urban Planning students in performing program evaluation to assess opportunities to increase the Board’s capacity for community advocacy within multi-party IGAs. Guided by the client’s core values and vision, the team developed a series of future scenario analyses and strategy recommendations to help the Board realize their unique role and full potential as representatives in a regional land dispute. Hannah organized and led stakeholder interviews and public outreach to negotiate varied interests.

Strategic Plan | Nehalem Bay Health District (2019)

Provided facilitation through community meetings and public outreach to collect qualitative data on community health goals in Nehalem Bay, Oregon. Organized and arranged engagement events. Conducted site-specific research, asset inventory, community stakeholder interviews and broad-based outreach. Collaborated with team to synthesize and present findings at community meetings. Excelled at keeping team organized and effective.

Blueprint for Success | Portland Fire & Rescue – Portland State University (2018)

Worked with PF&R and PSU staff to identify procedural challenges to meeting community needs in Portland Fire Management Area 11. Conducted qualitative research and data collection. Compiled report of existing conditions, including FMA history and asset inventory. Conducted key stakeholder interviews with PF&R staff and community members to gather qualitative data regarding social indicators of health. Identified key indicators for long-term project success.

Lead Voucher Specialist and Landlord Liaison | Vancouver Housing Authority (2018)

Hannah managed HUD voucher programs’ waitlists, including eligibility and income review, third party verification, policy research and program admission. As landlord liaison, Hannah processed rent increases, new lease offers and property owner changes. Hannah designed a complex excel workbook system to track waitlist and vacancy data in a user-friendly final product, and prepared and implemented an employee onboarding program, including composition of comprehensive employee training manuals for multiple departmental positions.