



Andy Neff brings 22 years of experience working with diverse groups of stakeholders during the planning, environmental, design and construction phases of well over 100 public infrastructure projects, with a focus in transportation (roads, transit, trails and airports), water works and public policy.

Prior to joining the Langdon Group, Andy worked for eight years as Regional Communications Manager for the Utah Department of Transportation (UDOT) and two years as a Community Relations Specialist for the Utah Transit Authority's (UTA) TRAX project. His public involvement experience includes facilitation, stakeholder and agency coordination, grassroots and mass outreach, stakeholder committee management, public meeting/event coordination, media relations, outreach campaigns, collateral development and project management. Andy's news media experience includes stints at a newspaper and television station.

Andy is skilled at designing and implementing plans to proactively inform and involve communities throughout the public process. His experience and insight allow him to engage diverse groups at all levels and facets of the process. Andy is a trained mediator. He excels at understanding the needs and interests of the different groups and in finding agreement and reaching consensus. Andy understands the value of developing partnerships with communities, agencies and internal teams for project success.

SPECIFIC PROJECT EXPERIENCE

Ogden Bus-Rapid-Transit (BRT) Line | Ogden, UT (2020 – Present)

Andy leads public outreach for the construction of a new 5.3 mile BRT line between the Ogden Intermodal Hub and Weber State University. Andy's role includes PI strategy development and implementation, multi-agency coordination, conflict resolution, community advisory committee facilitation, a business promotion program, public presentations/events, web/media/social media, telephone hotline and traditional boots on the ground outreach.

Utah County Emergency Watershed Protection (EWP) and PL-566 Projects | Utah County, UT | 2019 – Present

Logan Main Street Corridor Study | Logan, UT | 2020 – Present

Logan River Watershed PL-566 Project | Cache County, UT | 2020 – Present

SR-108, 300 N. – 1800 N. Roadway Improvements | West Point/Canton, UT | 2020 - Present

Duchesne Airport Master Plan | Duchesne, UT | 2020 – Present

Andy leads public outreach efforts as the local airport is updating its airport master plan and facility layout. Activities include agency coordination and facilitation of a Technical Advisory Committee, public survey and open house.

West Davis Corridor Design-Build | Davis County, UT (2019 – Present)

Andy serves as Stakeholder Relations Manager for the design-build delivery of a new 19-mile highway corridor in western Davis County. Andy's roles include public involvement strategy and coordination with directly impacted property owners and municipalities.

Education

B.A., Broadcast Communications
Brigham Young University

Professional Certificates

The Art of Facilitating Dynamic and Difficult Groups, Pepperdine Univ.

IAP2 Certificate, Planning and Communication for Effective Public Participation

40-Hour Mediation Training, CDR Associates

UDOT Partnering Training, Phase I

Professional Affiliations

Practitioner Member – International Association for Public Participation (IAP2)

Work History

Senior Project Manager
Langdon Group
Kaysville, Utah | 2008 – Present

Regional Communications Manager
Utah Department of Transportation
Ogden, Utah | 2000-2008

Community Relations Specialist
Utah Transit Authority
Salt Lake City, Utah | 1996-1998



Mountain View Corridor Air Working Group Facilitation | UDOT (2013 – Present) Andy is lead facilitator for UDOT's Mountain View Corridor (MVC) Air Working Group (AWG). The AWG was organized during the MVC environmental study as a forum for government agencies, experts and stakeholders with an interest in roadway-related air quality issues to collect and analyze air quality monitoring data and make recommendations for mitigation at schools adjacent the MVC corridor. Andy led collaborative partnering efforts between the AWG and Granite School District in the development of a Cooperative Agreement for mitigation implementation. As air quality and its health effects are currently a prevalent topic along the Wasatch Front, TLG has also assisted the group with public outreach and awareness of the conclusions drawn as a result of the AWG effort.

Utah Valley Express Bus-Rapid-Transit (BRT) Line | Provo-Orem UT (2016 – 2018) Andy managed public involvement for the 2.5 year construction of the Utah Valley Express (UVX), Utah's first major BRT system. The \$200M project included road, transit and bike and pedestrian improvements and was a partnership between UTA, UDOT, MAG, Utah County, Provo City and Orem City. The 10.5 mile UVX line was constructed on major roadways in the Provo-Orem area and affected thousands of businesses, residents and commuters. Andy's role included PI strategy development and implementation, multi-agency coordination, conflict resolution, community advisory committee facilitation, a business promotion program, public presentations/events, web/media/social media, telephone hotline and traditional boots on the ground outreach. The project received UDOT's 2018 *Shared Solutions* award for exceptional multi-agency collaboration.

Park City Storm Water Master Plan | Park City, UT (2016)

Andy conducted a stakeholder situational assessment for the city as it developed the public involvement section of its municipal storm water master plan and considered implementation of a first-time storm water utility fee. Andy conducted individual interviews with influential community leaders to gain feedback in the development of a comprehensive public education and outreach plan to assist the city with its MS4 permit compliance with the EPA.

EPA MS4 Storm Water Permit Training | Utah (2016)

Andy participated as a trainer in a series of workshops with municipalities along the Wasatch Front to update and educate them regarding changes to the EPA's MS4 storm water permitting process. Andy's section of the training included instruction on the public involvement component of the permit and ideas for how city staff can work with their citizens and businesses to meet and exceed federal public outreach requirements.

West Valley City Storm Water Education & Business Outreach Program | West Valley City, UT (2015) Andy led the development of a business outreach and incentive program for West Valley City, the second largest city in the State of Utah. The program was designed to influence behavior and educate businesses on storm water Best Management Practices and meet EPA MS4 permitting regulations. Deliverables were telephone surveys, training workshop design, incentive program structure and a customized outreach plan for the community. Outreach included 17 individual business and organization interviews to understand what is known about storm water management, what will effect a change and how to design trainings and incentives to maximize participation. Extra effort was taken to involve the city's Hispanic community.

I-15/650 N. Interchange Improvements: Clearfield, UT | UDOT (2015 – 2016) Andy led public involvement efforts for the design and construction phases of a UDOT project to reduce congestion and improve safety in the area surrounding a busy freeway interchange. Andy is working with affected businesses to coordinate design issues surrounding right-of-way acquisitions and an access modification agreement.

Ogden Canyon Siphon: Ogden, UT | Pine View Water Systems (2015 – 2016) Andy led public outreach as Pine View Water replaced an 80-year-old irrigation water siphon at the mouth of Ogden Canyon over SR-39, a busy residential, business, commuter and recreational destination roadway.



Roy 5600 South (SR-97) Roadway Improvements: Roy, UT | UDOT (2015 – 2016) Andy led public involvement efforts for the design and construction phases of a UDOT project to reduce congestion and improve safety in the area surrounding a busy freeway interchange. Andy was responsible for coordinating with residents affected by right-of-way acquisitions and construction impacts.

Logan & Northern Canal Piping & Pressurization Project: North Logan, Hyde Park, UT | Cache Highline Water Association | (2014 – 2016) Andy led public outreach for a project sponsored by the Cache Highline Water Association and funded by the Bureau of Reclamation and loan from the Division of Water Resources to enclose approximately four miles of open canal in pressurized pipe. TLG's role includes the development of project messaging and dissemination of regular updates, maintenance of a project webpage and coordination with irrigation companies, shareholders, municipal partners and other government agencies. TLG coordinates with nearly 200 affected landowners within the canal easement.

Clinton 3000 West / Hooper 4300 West | Clinton & Hooper, UT (2014 - 2015) Andy led public outreach for the environmental, design and reconstruction phases of a mile-long section of major urban arterial between the cities of Clinton in Davis County and Hooper in Weber County. The project included a section of new alignment connecting the two cities. Andy was instrumental in keeping the public informed and issues resolution.

Syracuse 3000 West | Syracuse, UT (2014-2015) Andy led public outreach for the City of Syracuse for the environmental, design and reconstruction phases of a mile-long section of urban arterial. Andy was instrumental in coordinating the right-of-way process with affected property owners within the City's roadway easement.

Alpine-Highland Outfall: American Fork, UT | Timpanogos Special Service District, Whitaker Construction Company (2015) Andy led public outreach with affected businesses and residents as new sewer and secondary water lines were installed through a neighborhood and across State Street, a busy state road and commercial district in American Fork.

Morgan 700 East Reconstruction: Morgan, UT | Morgan City, UDOT (2015) Andy led public outreach with affected residents, businesses and an irrigation district as Morgan City reconstructed and widened a major roadway arterial through town.

E. Layton Culinary Water Pipeline Project: Layton, UT | Weber Basin Water Conservancy District (2013 – 2014) Andy led public outreach for the construction of a new culinary water service line through an urban neighborhood in East Layton. He was instrumental in proactively informing and engaging affected residents and City staff regarding upcoming construction impacts and assisting Weber Basin with the coordination of right-of-way and easement acquisitions. Outreach included the development and maintenance of an interactive project website, news media and social media updates, regular coordination with the project team and contractor, door-to-door delivery of project information and update fliers, public open house, weekly email construction status updates and one-on-one stakeholder meetings and issue resolution. The project received *Utah Construction & Design magazine's 2014 'Most Outstanding Project' Award* in the Municipal/Utility category.

Davis-SLC Community Connector Transit Study: Davis County and Salt Lake City, UT | Utah Transit Authority (2013 – 2014) Andy led outreach strategy for a consultant team in collaboration with UTA's community relations staff during the South Davis Alternatives Analysis (AA). The challenge was to develop community consensus around transit needs and solutions between southern Davis County and Salt Lake City. The study built on a previous study and efforts which did not achieve the required level of consensus to qualify for a federally funded project. The multi-faceted public engagement process included a stakeholder advisory committee, website, focus groups, telephone survey, media outreach, public open houses and strategic outreach with multiple agencies, municipalities and special interests. At the study's conclusion, all participating municipalities (North Salt Lake, Bountiful and Davis County)



passed resolutions in support of UTA's Locally Preferred Alternative (encompassing route and transit technology) to advance a fundable project to the environmental phase. Close coordination with participating agencies, UDOT and Wasatch Front Regional Council, was also a key to success. The efficiency and effectiveness of the project communications structure prompted UTA to replicate it on future community outreach efforts.

Miley Memorial Field Master Plan: Big Piney, WY | (2013 – 2014) Andy led public outreach efforts as the regional airport updated its airport master plan and facility layout. Activities included agency coordination and facilitation of a Technical Advisory Committee, public survey and open house.

Battle Mountain Airport Master Plan: Battle Mountain, NV | Lander County, Nevada (2013 – 2014) Andy led public outreach efforts as Lander County updated its airport master plan and layout. Activities included facilitation of a Technical Advisory Committee and a public survey and open house.

Cedar Hollow Lateral Irrigation Pipeline Project: Manila, UT | Sheep Creek Irrigation Company (2013 – 2014) Andy led public involvement as the Sheep Creek Irrigation Company piped approximately six miles of open canal as part of a salinity project funded by the Bureau of Reclamation. The pipeline runs through numerous farms and ranches and the heart of the town of Manila. Andy was instrumental in mediating issues with affected property owners, working with town officials and informing the public of project progress.

Top of Utah Transportation Expo | UDOT, UTA, WFRC (2014) In coordination with the Utah Department of Transportation, Utah Transit Authority and Wasatch Front Regional Council, Andy and the TLG team organized and implemented a region-wide transportation expo for Davis and Weber Counties. The event was billed as a one-stop-shop for information for the general public and policymakers on all the transportation projects, programs and initiatives affecting the two counties.

Saratoga Springs Secondary Water Metering | Saratoga Springs, UT (2014) Andy assisted with public outreach management for the City of Saratoga Springs as it metered its municipal secondary water system. The new meters were part of a water conservation effort to inform residents of their secondary water usage and to help determine an appropriate secondary water use rate structure. The outreach effort engaged and educated residents on the program and policies. TLG facilitated initial project team partnering meetings and coordinated with four construction contractors and City staff to install new meters on 3,649 secondary connections. TLG responded to nearly 300 stakeholder phone calls throughout the course of the project and was instrumental in the resolution of citizen concerns.

Ogden Canyon Culinary Water Line and UDOT Chip Seal & Associated Road Work | Weber County, UT | Ogden City, Utah Department of Transportation | (2013 – 2014) Andy was a key team member as TLG led public outreach for Ogden City's replacement of a century-old culinary waterline in Ogden Canyon and subsequent UDOT chip seal project and associated roadway improvements on SR-39 through the canyon. The area is a sensitive, heavily traveled transportation corridor used daily by commuters, residents and recreationists. Proactive outreach efforts included local government coordination; regular email construction status updates regarding traffic impacts in the canyon; stakeholder coordination and issue resolution via phone, email and in-person meetings; news media and social media updates; web updates; public event coordination; and business, trucking and recreational community outreach.

Cache Water Restoration Project: Cache County, UT | Natural Resources Conservation Service, Cache County, Logan City (2012 – 2014) Following a tragic canal breach in 2009 and a complex Environmental Impact Statement (EIS), Andy led the agency and public involvement process as Cache County, NRCS, City of Logan and local irrigation providers restored water to shareholders in Cache Valley. The project was sponsored by Cache County and funded by the NRCS through its Emergency Watershed Protection program. It enclosed approximately six miles of open canal in a mostly pressurized pipeline through Logan Canyon, a city park, golf course and densely populated areas of Logan.



The public outreach process required consensus building amongst agencies and key stakeholders. The effort included a comprehensive Situational Assessment and ongoing public engagement from the EIS through design and construction with over 200 property owners and water shareholders within the canal easement as well as multiple irrigation companies. TLG informed and engaged the public through multiple door-to-door visits, individual property owner meetings, newsletters, media news releases, a project website and regular email and neighborhood council updates. The project received [Utah Construction & Design magazine's 2014 'Most Outstanding Project' Award](#) in the Municipal/Utility category.

Cache County Emergency Watershed Protection (EWP) Environmental Assessment (EA): Logan, UT | Natural Resources Conservation Service (NRCS), Logan City, Cache County (2012 – 2014) Andy managed public outreach throughout the environmental, design and construction phases of an EWP project in Cache County. The work included a NEPA EA which evaluated alternatives to address future flood risk to the community adjacent the Blacksmith Fork River in southern Logan. Alternatives impacted many homeowners, a business and multiple agencies. TLG used a public involvement strategy that relied heavily on personal interactions to gather public comments and keep stakeholders in the communication loop. Community outreach included the facilitation of neighborhood and Homeowners' Association meetings and close coordination with residents, agencies and policymakers. These methods helped identify issues and gauge public sentiment about the project. TLG also managed public outreach and coordinated the right-of-way acquisition process for the eventual construction of the selected alternative, a levee along the river.

Weber County EWP EAs & Associated Projects: Weber County, UT | Natural Resources Conservation Service, Weber County (2012 – 2014) Andy managed public involvement for the environmental, design and construction of a series of EWP projects in Weber County. The work included a pair of NEPA Environmental Assessments (EAs) which evaluated alternatives to address future flood risk along the Weber River. Major flooding and associated property damage during the spring of 2011 made the area eligible for EWP program funding through the NRCS. Conceptual alternatives considered during the environmental process impacted multiple landowners, businesses and agencies. Community outreach included public open houses, email status updates, project website, news media releases and close coordination with landowners, agencies and county policymakers. TLG was instrumental in coordinating with farmers, ranchers, recreationalists, interest groups and agencies impacted by County debris removal and bank stabilization efforts and EA design alternatives proposed to reduce potential future flood damage within the river corridor.

Woods Cross 1500 South: Woods Cross, UT | Woods Cross City (2011 – 2013) Andy led public outreach during the environmental and design phases of a municipal project to reconstruct a major arterial through town between Redwood Road and 1100 W. Andy was instrumental in coordinating right-of-way impacts with affected residents and businesses and keeping them informed throughout the process.

Wasatch Front Regional Council Communications Audit (2012) As an association of 60 cities and 5 counties, Wasatch Front Regional Council (WFRC) serves as the area metropolitan planning organization for transportation planning along the Wasatch Front. Andy and the TLG team executed a communications audit to analyze how WFRC communicates with its various publics, identify potential areas for improvement, and are helping to provide strategies to implement those communication improvements. This effort included a comprehensive Situational Assessment with the agency's partners and stakeholders.

I-215 & 3500 South Interchange Improvements & Frontage Road: West Valley City, UT | UDOT (2011 – 2012) Andy led community outreach for UDOT's I-215 Interchange ramp improvements and construction of a new frontage road adjacent to Valley Fair Mall. TLG's outreach during these projects included direct mailers, open houses, city council updates, door-to-door coordination with businesses and residents, information booths at community events, a



ribbon-cutting ceremony and creation of an [online animation video](#) to educate the public on how to navigate the new frontage road configuration.

Bangerter Highway Design-Build (6200 South, 7000 South, 7800 South); Salt Lake County, Utah (2010 – 2012)

Andy managed public involvement during the environmental phase of a \$47 million UDOT project to upgrade three intersections along Bangerter Highway, a major north/south arterial in Salt Lake County. Two intersections – 6200 and 7000 South – became Continuous Flow Intersections (CFIs) and a full, grade-separated interchange was constructed at 7800 South. Andy assisted UDOT staff in the development of public involvement initiatives during the design-build contract procurement phase. Public outreach included open houses, collateral development and dissemination, in-person coordination meetings with individuals and groups, regular email updates, management of a project telephone hotline and website, media relations and facilitation of a Community Coordination Team which met monthly with the project team to provide input through the process. TLG mediated concerns brought forward by affected businesses and residents throughout project design and construction.

S. Layton Interchange Design-Build: Layton, UT | UDOT (2010 – 2012) Andy managed public involvement for the construction of a new \$98 million freeway interchange and associated improvements in Layton. He assisted UDOT staff in the development of public involvement initiatives during the design-build contract procurement phase. TLG mediated concerns brought forward by affected businesses and residents throughout project design and construction. Public outreach during design-build included government relations, public opinion surveys, collateral development and dissemination, open houses, in-person coordination meetings with individuals and groups, regular email updates, management of a project telephone hotline and website, media relations, planning of ground breaking and grand opening events and facilitation of a Citizen Review Board composed of business owners and other key stakeholders which met monthly with the project team. Project construction displaced several businesses and altered access and parking for many other business owners and residents. TLG developed a public education program to educate drivers how to navigate the new interchange and associated roadway improvements. The project received **UDOT's 2011 Urban Project of the Year Award**.

Logan 200 East Environmental Assessment & Project Design: Logan, UT | UDOT, Logan City (2008 - 2012)

Andy was a key team member as TLG facilitated an Environmental Assessment to make improvements to the 200 East corridor through a well-known historical and downtown residential portion of Logan. The project involved historic canals, historic properties, religious properties, residential areas and the heart of the community's commercial and retail industry. Process included open houses, community advisory committee meetings that unite area stakeholders in a partnering process, and regulatory and other agency facilitation. One-on-one stakeholder involvement was critical to this process. The project received a **2015 ACEC Engineering Excellence Award**.

Marriott-Slaterville 400 North: Marriott-Slaterville, UT | Marriott-Slaterville City, UDOT (2009 – 2010) Andy led public outreach with affected residents and businesses during the environmental and design phases of an urban reconstruction project between I-15 and Business Depot Ogden. Andy was instrumental in coordinating right-of-way impacts with the public and keeping stakeholders informed throughout the process.

Logan-Cache Airport Master Plan | Logan, UT (2008 - 2010) Andy managed public involvement activities for a planning study to identify future needs of the Logan-Cache Airport and land use options in the surrounding community. To incorporate stakeholder input, the team coordinated with airport users, businesses and residents; neighborhood groups; state and federal agencies, Utah State University; and the cities of Logan, North Logan, Hyde Park, Smithfield and unincorporated parts of Cache County. Outreach activities included an opinion survey, key stakeholder interviews, Technical Advisory Committee and a public open house. The study received international recognition as Andy was invited by the Transportation Research Board to highlight public involvement efforts at its annual conference in Washington, D.C. in January 2011.



3500 South, Bangerter Highway to 2700 West, Reconstruction/Widening/BRT: West Valley City, UT | UDOT (2008 - 2009) Andy managed public involvement for a \$27 million project to reconstruct and widen 3500 South, West Valley City's primary commercial district (200+ businesses) and key east-west arterial in Salt Lake County. The project also added Utah's first Bus-Rapid-Transit (BRT) lanes. Outreach activities included city council updates, public opinion surveys, open houses, collateral development and dissemination, in-person coordination meetings with individuals and groups, regular email updates, management of a project telephone hotline and website, media relations, planning of a grand opening event and facilitation a Community Coordination Team comprised of business owners and other key stakeholders which met monthly with the project team. TLG mediated concerns brought forward by the public throughout project construction. TLG also developed and implemented a construction work zone safety program geared towards high school and junior high students.

OTHER PROJECT EXPERIENCE

- Utah Transit Authority (UTA) Distance-Based Fare Study - Utah
- UDOT Wasatch Front Central Corridor Study - Utah
- UDOT West Davis Corridor Environmental Impact Statement – Davis & Weber Counties, UT
- UDOT Nibley SR-165/3200 S, Advanced Warning Signal – Nibley, UT
- UDOT Brigham City SR-13 (Main Street) Resurfacing – Brigham City, UT
- UDOT Harrison Blvd. Drainage Improvements – Ogden, UT
- UDOT 24th Street Resurfacing – Ogden, UT
- UDOT SR-39, Huntsville to Causey Chip Seal – Weber County, UT
- UDOT I-15 Dowel Bar Retrofit – Box Elder County, UT
- UDOT SR-36 Roadway Safety Improvements – Tooele County, UT
- UDOT SR-138, Microsurfacing & Erda Way Intersection Improvements – Tooele County, UT
- Coalville Icy Springs Bridge Replacement – Coalville, UT
- UDOT SR-113 Resurfacing – Heber City, Midway, UT
- UDOT US-40 Daniel's Summit Passing Lanes – Wasatch County, UT
- Clinton 2000 West Reconstruction and Widening (1300 North to 2300 North) – Clinton, UT
- Clinton 800 North Reconstruction and Widening (1000 West to 2000 West) – Clinton, UT
- Clinton 1600 West – Drainage Improvements – Clinton, UT
- UDOT I-15, Three Bridges Rehabilitation (Davis, Weber Counties, UT)
- UDOT Logan Main Street & 400 North Microsurfacing – Logan, UT
- UDOT 7800 South Reconstruction (2700 West to 4000 West) – West Jordan, UT
- UDOT I-215/3500 South Interchange & Frontage Road – West Valley City, UT
- UDOT 3500 South Resurfacing (I-215 to Redwood Road) – West Valley City, UT
- UDOT Bangerter Highway/9000 South Intersection Improvements – West Jordan, UT
- UDOT Bangerter Highway Resurfacing (4700 South to 6200 South) – West Valley City, Kearns, Taylorsville, UT
- Weber Basin Water Conservancy District, Secondary Water Metering – Weber County, UT
- UDOT I-15/Beck Street Reconstruction – North Salt Lake, UT
- Sandy Bridge Replacements – Sandy, UT
- Kaysville 200 North Railroad Bridge – Kaysville, UT
- UDOT Davis-Weber East-West Study – Davis & Weber Counties, UT

PROJECT AWARDS

2018

- Utah Valley Express Bus-Rapid-Transit, UDOT Shared Solutions Award



2015

- Logan 200 E. Corridor Project, ACEC Engineering Excellence Award

2014

- E. Layton Culinary Pipeline Project, *Utah Construction & Design* magazine's [2014 'Most Outstanding Project' Award](#) in the Municipal/Utility category

2013

- Cache Water Restoration Project, *Utah Construction & Design* magazine's [2013 'Most Outstanding Project' Award](#) in the Municipal/Utility category

2011

- Layton Parkway Interchange Design-Build, UDOT Urban Project of the Year Award

CONFERENCE PRESENTATIONS

2015 American Public Works Association, Utah Annual Conference | Sandy, UT
"West Valley City Storm Water Education & Business Outreach Program"

2011 Transportation Research Board | Washington, D.C.
"Logan-Cache Airport Master Plan: Airport Master Planning & Public Involvement"

2008 UDOT Annual Conference | Sandy, UT
"Creating Win-Win Partnerships"