



Dianne is an experienced project manager and facilitator with almost 20 years of experience engaging diverse stakeholders on natural resource issues throughout the west. She has a demonstrated ability to engage a variety of stakeholders from the grassroots level to mass-media outreach. Her work with local governments, State and Federal agencies includes creating inclusive, transparent community engagement.

Dianne’s diverse project work demonstrates adaptability, a combination of thoughtfulness and research on stakeholder identification, outreach strategy development that addresses issues of equity in engagement, a personable approach to every team and stakeholder relationship and dedication to effective project management that benefits the entire project team.

RELEVANT EXPERIENCE

NEPA/Environmental Analysis Public Engagement

Utah County Watershed Plan-EA | Natural Resource Conservation Service & Utah County | 2021-2023 | Dianne led the public outreach for the Utah County Watershed Plan Environmental Assessment (EA). NRCS with Utah County as the project sponsor, and co-sponsors: cities of Payson, Elk Ridge, Salem, Spanish Fork and Woodland Hills proposed improvements within the Payson and Spanish Fork Watersheds. To address flooding issues in the watershed, the Plan EA analyzes impacts to the natural and human environment. Dianne managed the public comment period during scoping, facilitated public meetings, and worked with local property owners to address concerns related to potential impacts.

Cascade-Siskiyou National Monument Resource Management Plan Revision | Bureau of Land Management | 2022 – 2023 Dianne is co-facilitating as a third-party to develop a cohesive BLM team in preparation for the planning effort to develop a comprehensive internal communication strategy and stakeholder engagement strategy. To inform the planning outreach, Dianne is conducting an extensive situational assessment to gather this baseline information from diverse stakeholders to inform such engagement strategy for the Resource Management Plan revision. Dianne will also assist the team in engaging Tribes in the RMP process in ways that are effective, respectful, and meaningful. Findings from the situational assessment will inform an outreach plan that will articulate key stakeholders and Tribal representatives, how to keep them engaged throughout the process and maintain communication support to both key stakeholders and the broader public.

Hult Reservoir and Dam Environmental Impact Study (EIS) | Bureau of Land Management | 2022 Dianne is leading the public involvement for the EIS that is evaluating alternatives to address safety issues of the aging Hult Dam. As the CADR facilitator, Dianne advises and develops project communications to keep the public is informed on the EIS process, designs, and facilitates public input opportunities, and works to address stakeholder issues and concerns that arise throughout the process. The EIS is anticipated to be complete in Spring 2023, with a total of three public meetings and comment periods.

Deer Creek Intake Community Outreach | Provo River Water Users Association | 2020 – Ongoing The Langdon Group is leading the Community Outreach team for the Provo River Water Users Association (PRWUA) large scale project to make improvements to aging infrastructure on Deer Creek Dam and Reservoir. One out of every two Utahns use water from the reservoir for municipal, industrial, and agricultural purposes, requiring a large-scale public engagement strategy to guide PRWUA through the project development cycle. Dianne is working with the team to conduct stakeholder assessment interviews, develop the strategic stakeholder communications, and meaningfully engage the public through the NEPA process and the two-year construction timeline for one of Utah’s prime recreation spots as well as water supply.

Education

B.S., Environmental Studies – *Emphasis in Education and Interpretation.*
Utah State University | 2001

Professional Trainings & Affiliations

Equitable Collaboration | Transforming Community Spaces, University of Virginia’s Institute for Engagement & Negotiation

Effective Natural Resources Collaboration, The Wallace Stegner Center’s Environmental Dispute Resolution Program

Project Management Training

40 Hour Basic Mediation Training

Certificate in Foundations in Public Participation, Planning for Effective Public Participation, and Techniques for Effective Public Participation, International Association for Public Participation (IAP2)

Certificate in Leadership and Management, University of Utah Non-Profit Academy for Excellence

Lean Six-Sigma, University of Utah School of Business

Work History

Project Manager
The Langdon Group
Salt Lake City, Utah | 2016-Present

Assistant Director
Tread Lightly! Inc.
Salt Lake City, Utah | 2011-2016

Strategic Planning and Development Independent Consultant
Salt Lake City, Utah | 2009 - 2011

Education and Training Program Manager
Tread Lightly! Inc.
Ogden, Utah | 2003-2006

Program Specialist
Cottonwood Canyons Foundation
Salt Lake City, Utah | 2001-2003



Woodruff Creek Watershed Plan Environmental Assessment | Rich County | 2021

Rich County as lead Sponsor, and co-sponsor Woodruff Irrigation Company initiated a Plan-Environmental Assessment (Plan-EA) for the Natural Resources Conservation Service (NRCS) Flood Protection and Flood Prevention program. Dianne led the public involvement and worked with NRCS and Project sponsors to identify key stakeholders, create project outreach materials, solicit and respond to comments, and ensure the public engagement milestones are met for the NEPA process. Public outreach during scoping was conducted virtually and in person and project information was made available through a project website and in print format to engage the stakeholders in the project area.

Bostwick Park Watershed Plan Environmental Assessment | Bostwick Park Water Conservancy District | 2020 – Ongoing

Bostwick Park Water Conservancy District as lead Sponsor, and co-sponsors Uncompahgre Valley Water Users Association, Cimarron Canal and Reservoir Company, and Trout Unlimited initiated an Environmental Assessment (EA) for a Natural Resources Conservation Service (NRCS) project in Montrose and Gunnison Counties. Dianne worked with NRCS and Project sponsors to identify key stakeholders, create project outreach materials, solicit and respond to comments, and ensure the public engagement milestones required in NEPA are met.

Spring Creek Watershed Plan Environmental Assessment | Spring City Utah | 2020 – 2021

The city of Spring City as lead Sponsor, and co-sponsors Horseshoe Irrigation Company initiated an Environmental Assessment (EA) for a Natural Resources Conservation Service (NRCS) project in Sanpete County. Dianne worked with NRCS and Project sponsors to identify key stakeholders, create project outreach materials, solicit and respond to comments, and ensure the public engagement milestones required in NEPA are met. Public outreach during scoping was conducted virtually and project information was made available through a project website, social media and in print format to engage the broad spectrum of stakeholders in the project area.

Vineyard Connector Northern Alignment Study | Utah Department of Transportation | 2018 - 2019

The Vineyard Connector is a roadway project that spans five municipalities in Utah County. Originally identified and studied through a 2008 State Environmental Study (SES), the Utah Department of Transportation initiated an alignment study in response to transportation system and land use changes in the northern segment of the alignment. Leading the public engagement on the project, Dianne has been working with two local municipalities, a residential community of 400 homes, and agricultural land owners to identify potential alignments that meet the study purpose and need while minimizing impact to existing homes and businesses; minimize impact to important resources such as wetlands, agriculture protection areas, historic structures, and habitat for sensitive species; and considers local transportation, land-use, and economics.

U.S. 20 Targhee Pass – Environmental Scoping Phase | Idaho Department of Transportation | 2016-2017

Dianne co-managed the public involvement and agency coordination for the environmental assessment for the re-construction of a four-mile stretch, part of the larger U.S. 20 Corridor Plan. This portion of U.S. 20 is Idaho's gateway to Yellowstone National Park as well as access to many popular recreational and tourist destinations creating a diverse audience of local and national publics requiring innovative engagement techniques to ensure thorough public involvement throughout the NEPA process.

Facilitated Collaborative Planning

TransPlan 50 | Mountainland Association of Governments | 2022 – 2023 | Dianne led the public involvement for the 2023 update of MAG's Regional Transportation Plan (RTP). She designed and facilitated a series of small area meetings with City and County representatives to identify concerns related to long-range transportation planning in Utah County. As part of the RTP update process, Dianne led the development of a new webpage highlighting the planning process, proposed regional transportation projects, Utah County's growth challenge, and the goals 2023 RTP. The engagement plan included coordinating with local governments on social media posts to educate community members on the transportation planning process, and gathering input on proposed projects at milestones in the RTP development.

Emerging Area Rural Dialogues | Utah Department of Transportation | 2021 – 2022 Dianne led the outreach effort through a collaborative process with UDOT's Deputy Director of Planning and Investment, UDOT Regional Leadership, the Long-Range Plan



team and seven Association of Local Governments to plan fourteen meetings with rural community leaders including city staff, local elected officials, state representatives, and partner agencies such as transit planners, local business leaders, federal lands representatives, tribal representatives, and/or economic development organizations. Dianne designed meeting agendas, collaborated on meeting materials, and was lead facilitator for meetings where input was collected to inform the long-range plan on community visions and transportation needs.

Shared Stewardship | Public Lands Policy Coordinating Office and Ashley National Forest | 2022 Dianne guided the meeting design and facilitated for the Ashley National Forest and the State Division of Forestry Fire and State Lands to convene local agencies and land management representatives to develop local priorities for the Shared Stewardship initiative. The workshop introduced agency partners, land owners, and local governments to the cooperative approach of Shared Stewardship, collaborated with participants to identify concerns related to wildfire risks on or adjacent to the Ashley NF, and established partnerships between the Federal, State and other jurisdictions to protect communities and watersheds from the threat of large unwanted wildfires.

Timber and Wood Products Facilitation | Utah Public Lands Policy Coordinating Office | 2021 Dianne facilitated a series of meetings among Utah's timber and wood product industry members to identify needs and opportunities related to Utah's implementation of Shared Stewardship. Working with the Public Lands Policy Coordinating Office, the Division of Forestry, Fire and State Lands, and representatives from the U.S. Forest Service, three meetings were held throughout Utah to hear from producers and industry representatives about the issues affecting their work to inform future local and statewide policy decisions. The objective of the meeting allowed for members from agencies and local elected officials to better understand the obstacles impacting the timber industry in Utah and for industry members to let interested individual's know what complications they face and their ideas to support industry sustainability and forest health moving forward.

Healthcare Innovation | Kem C. Gardner Institute | 2021 Dianne co-facilitated a process to develop a health innovation blueprint for Salt Lake City's Department of Economic Development and in partnership with the Kem C. Gardner Institute. The group identified opportunities to further develop the 'Tech Lake City' initiative, building upon the local health care and biotech industry in the city. Through a series of five meetings, the group developed a charter and blue print, organized subcommittees and coordinated with industry leaders and City resources

Defining Success for Shared Stewardship in Utah | Utah Division of Forestry, Fire, and State Lands | 2020 The State of Utah Division of Forestry Fire and State Lands in partnership with the US Forest Service, and the Governor's Public Lands Policy Coordinating Office (PLPCO) convened representatives from each agency to identify outcome-based success measures and annual reporting requirements for the newly established Shared Stewardship agreement. Dianne managed the project which included conducting interviews to gather input on how success tied directly to the specific commitments included in the agreement could define success. Key takeaways from the assessment informed the design of a one-day workshop to ensure expertise of the group was directed in a productive and meaningful way in developing short-term and long-term outcome-based success measures.

Air Quality/Changing Climate Technical Advisory Team | Kem C. Gardner Policy Institute | 2019 Dianne co-facilitated a 35-member Technical Advisory team to develop a "roadmap" of potential ways to improve Utah's air quality and changing climate, as requested by the Utah Legislature. Working on a constrained timeline and pre-determined meeting schedule, Dianne conducted pre-meeting interviews with Advisory Team members, designed outcome-based meeting agendas, coordinated and guided facilitation support staff, and developed interactive and innovative activities to engage team members throughout the process.

Value-Based Healthcare Forum | Idaho Dept. of Health and Welfare and Boise State University | 2019
The Value-Based Healthcare Forum was a two-day event co-sponsored by the Idaho Department of Health and Welfare and Boise State University in Boise, Idaho. Dianne facilitated among key stakeholders on how healthcare systems in Idaho might transition to a more value-based approach in the delivery of care. A broad spectrum of subject matter experts, partners, and healthcare representatives came together to learn about and discuss the opportunities and challenges associated with moving from a fee for service model to an outcome-based payment model in Idaho. Working with small groups, Dianne worked with the group to identify and discuss opportunities for healthcare practice reform.



Caribou Forest Initiative | US Forest Service, Caribou County Commission, Private Industry | 2019 Dianne facilitated the Caribou Targhee National Forest Collaborative group and coordinated quarterly meetings while advising the group on consensus-based decision making and interest-based approaches on planned forest projects. The Caribou Forest Initiative consists of advisors and voting members from a diverse set of stakeholder groups who offer recommendations on a variety of forest health projects seeking to improve ecological conditions on the Caribou portion of the Caribou-Targhee National Forest and social and economic conditions in surrounding communities through collaboration and consensus.

Regional Transportation Plan Update | Mountainland Association of Governments (MAG) | 2017-2018

The Langdon Group conducted the public involvement for the 2019 update of MAG's Regional Transportation Plan (RTP), facilitating the process of engaging City and County representatives, creating a public and stakeholder input process to identify priorities for the long-range plan and updating MAG's Public Involvement Policy with public engagement best management practices. Dianne's diverse skill set provides efficiencies through the process in facilitating relationship building between MAG and the communities it serves while translating complex data and planning scenarios into a framework that allows community leaders and residents to make informed decisions on the Utah Valley 2050 transportation vision and priorities for funding.

Program on Collaboration | Partnership with University of Utah Environmental Dispute Resolution Center | 2017 – 2019

Dianne led on a partnership with the Environmental Dispute Resolution Program at University of Utah for the Program on Collaboration. The Program designs and implements events to develop Utah stakeholders in their use of collaborative problem solving as a tool to address these conflicts. Regular events highlight the role of dialogue in bridging cultural and political divides by engaging a spectrum of stakeholders around a timely topic and facilitating peer-to-peer learning, sharing, and networking. Dianne facilitates the event design through assessments and key stakeholder interviews and coordinates with panel presenters and small group facilitators.

Southern Nevada Designated Leasing Area Forum | Bureau of Land Management – Southern Nevada District | 2018

Dianne facilitated a one-day workshop held by the Southern Nevada District office to identify locations on which to site wind and solar development in areas with the highest generation potential and fewest resource conflicts based on environmental, social, and infrastructure criteria. Dianne and other Langdon Group facilitators led breakout groups through the identification and consideration process balancing the need of the BLM to collect information to inform the Resource Management Plan while engaging the public in a dialogue around environmental and community needs.

Herriman City Development Standards Update | Herriman City | 2017-2018

J-U-B Engineers assisted Herriman city in an update and revision to the Herriman City Development Standards and their Development Standards Manual. This work consisted of a series of facilitated workshops with the city, where Dianne worked with city staff and leaders to identify and evaluate changes and updates to the existing development standards manual. The manual update has included coordination between departments, careful tracking of feedback and changes, and facilitated discussions regarding standard development and implementation considerations.

Utah Transportation Commissioner Meeting | Utah Department of Transportation | 2017

Dianne supported the UDOT Region Three office's hosting of the Utah Transportation Commission for their quarterly meeting in the region. Working closely with Region leadership, Dianne coordinated event logistics, identified agenda items, develop meeting collateral material, and coordinated with invited speakers.

Pioneer Park Management Plan | Salt Lake City Parks and Public Lands | 2017 – 2018

Working closely with SLC Parks and Public Lands, Dianne facilitated the creation of a Park Management Plan for Pioneer Park – located in the heart of Salt Lake City and in the forefront of community and political discussions regarding illegal behaviors and the growing homeless population that frequents the park. Dianne researched park management best practices and conducted a number of workgroups with SLC staff to identify key plan contents, define operating procedures, prioritize city and community needs, and address the long-term vision for the park.

Wasatch Front Central Corridor Study | Utah Department of Transportation, Utah Transit Authority, Wasatch Front Regional Council, Mountainland Association of Governments | 2016

Dianne worked with the multiple agency partners involved in this study to engage with municipalities along the Wasatch Front regarding the findings of the extensive Wasatch Front Central Corridor Study and in creating outreach materials summarizing the study and its findings regarding transportation challenges and proposed solutions for 2050.



Stakeholder Engagement and Public Outreach

900 East Reconstruction | Salt Lake City Department of Engineering | 2021 The Langdon Group (TLG) led the public engagement for the roadway reconstruction on 900 East, an important local corridor connecting numerous commercial nodes and residential neighborhoods in Salt Lake City. TLG worked with the city and its contractor prior to construction to notify residents and business owners of the project and identify issues of concern. An online “How to Survive Construction” workshop was held to help businesses plan for construction and connect them to resources within the city to support their business before, during, and after construction. Throughout construction, TLG coordinated with the project team to distribute regular project updates in person, via email, and to the project website and responded to concerns to the public as they arose. TLG’s team provided regular updates to UTA, adjacent local governments, and other SLC departments to ensure they had up to date information and to identify any issues or concerns that could be addressed by the team. TLG advised on proper signage and detour routes to aid the traveling public in avoiding delays while also ensuring access was maintained to businesses.

1800 N. Sewer Rehabilitation | Salt Lake City Department of Public Utilities | 2020 – Ongoing

Dianne led the public outreach and easement negotiation process on the 1800 N. Sewer Rehabilitation project. The project includes three phases of design over several years. Dianne worked with SLCDPU’s property management office to develop easement proposals for private property owners along the alignment. Dianne supported the public outreach efforts throughout design to understand stakeholder issues that needed to be addressed during design and construction including coordination with Salt Lake City Public Lands and Parks department, business owners, and local schools.

East West Water Line | Salt Lake City Public Utilities | 2017- Ongoing Dianne conducted the public engagement to refine the route for a major water conveyance line through Salt Lake City. Working with key stakeholders and the lead engineer, Dianne facilitated stakeholder meetings to refine the route selection with issues and information unattainable from the previous data analysis. Additionally, Dianne led negotiations on property and easement acquisition, working closely with SLCPU’s project team and contract and property manager. Communication of the alignment to residents throughout Salt Lake City includes large scale public engagement efforts including public outreach events, community council presentations, and social media as the team informs city residents and directly affected property owners and solicits input on issues for consideration in the design phase. Dianne led the public outreach during construction of Phase I and Phase II of construction requiring coordination with the contractor, the city and the public.

River Bottom Sewer Rehabilitation | South Valley Sewer District | 2021 Dianne led the public outreach for the initial phase of sewer rehabilitation on various segments in Draper, South Jordan, West Jordan, Riverton, Sandy and Bluffdale. Construction activities included spot repairs and rehabilitation using Cast in Place Pipe (CIPP) on 12-48” pipelines and required coordination with property owners to coordinate access to easements. The Langdon Group provided construction updates to property owners and municipalities while crews worked in various segments. Dianne managed the project and the public outreach team, coordinated with SVSD on project updates, and ensured project branding and communication standards were met.

I-15 Southbound | Utah Department of Transportation | 2016-2021

The Langdon Group led the public involvement efforts throughout the scoping phase for adding a southbound lane to I-15 and widening 7200 S. Dianne and the public information team worked to provide proactive and consistent communication throughout the state environmental study and into the construction phase. Stakeholder identification utilizing GIS tools has assisted in the targeted outreach to businesses and residents throughout Salt Lake County and Dianne is facilitating outreach and coordination on property acquisition with the design team and owner. Dianne coordinated the ongoing outreach with the multiple municipalities and property owners along the project corridor, tracked and addressed stakeholder issues, managed hotline and email inquiries, and coordinated the public meetings and message delivery to stakeholders for this multi-phased project.

Rose Park Jordan River Watershed Project | Salt Lake City Public Utilities | 2017- 2020 Dianne facilitated the community engagement during the feasibility study for a lift station in a residential area of Salt Lake City. The feasibility study allowed for



engagement with community members, community organizations, city and community councils, and collaboration with Salt Lake City's Parks and Public Lands Department. Feedback received during the initial phase informed elements of the project design to address local interests in creating a viable and safe open space while meeting the primary objective of designing a facility that improved water quality.

SLC Water Renew – Public Involvement | Salt Lake City Public Utilities | 2016-2017 Dianne's work with Salt Lake City Public Utilities was a combination of local business and community stakeholder outreach as well as coordination with city and county offices and elected officials to provide input on the long-term planning and design of Salt Lake City's Wastewater Influent Screenings facility. Engagement was a priority early in the process, as the redevelopment effort had rate increase implications for Salt Lake City residents. Dianne's facilitated stakeholder meetings, developed online content, developed a communications strategy for stakeholders and the public and had regular face-to-face interactions with key stakeholders and responded to project email and hotline inquires.

Willow Springs Sewer Line Improvement Project | South Valley Sewer District | 2018

Dianne worked with South Valley Sewer District and Whitaker Construction to proactively communicate sewer line installation work through a busy residential area in Draper, Utah. Upon an initial assessment and stakeholder identification, Dianne worked with the District and the local municipality to share project information through the city website, through a direct mailer to area residents, and through direct contact with area schools and property owners that would be directly affected by the project. Responsiveness to the construction and traffic management challenges helped ensure that the public had information they needed to cope with extended construction schedule.

Gladiola Isolation Valve Stations and Sewer Rehabilitation | Salt Lake City Department of Public Utilities | 2017 Dianne worked in the design and construction phases of this project and provided knowledge and consistency as the project entered the construction phase. Stakeholder identification and assessment informed the communications tactics for this project in a busy industrial location in Salt Lake City. Coordination with businesses and transportation companies allowed for timely updates on traffic control and access interruptions to minimize impact to daily operations. Communication also extended beyond the directly affected businesses to other Salt Lake City departments and the city council through presentations and regular updates to the project website.

Evening View Drive Roadway Repair | South Valley Sewer District & Herriman City | 2017

Dianne worked with SVSD and Herriman City to communicate the partnership and project goals with residents in an area where the roadway and utility trenches required repair. The nature of the work required frequent updates and coordination with residents and working with the project team to resolve resident concerns in a timely, effective manner. Dianne provided the neighborhood with a consistent face for the project and helped ease resident concerns when project scope expanded to address additional roadway needs.

Respect and Protect – Anti Looting and Vandalism of Archeological and Paleontological resources | US Bureau of Land Management Utah State Office | 2015-2016 Dianne worked with the Utah Office of the Bureau of Land Management (BLM) to engage a broad spectrum of stakeholders including academic and resource professionals, high level and front line land managers, special interest groups, industry contractors, and tribal representatives in the development of an education and outreach campaign. Dianne's involvement extended beyond establishing the collaborative process to include regular stakeholder communications, constant interaction with the client, engagement with other agency partners in the effort, communication plan development, campaign material design and numerous presentations to key stakeholders.

Respected Access Arizona – Recreational Shooter Education and Public Awareness Program – Phoenix, Arizona | US Bureau of Land Management Arizona State Office, Tonto National Forest, Arizona Game and Fish Department | 2012-2016 Dianne led the situational analysis, campaign development and implementation effort to bring disparate groups together in Phoenix and surrounding communities to identify and mitigate the recreational target shooting activities negatively affecting public land resources. Dianne managed the inter-agency work group, which included representatives from the Bureau of Land Management.



U.S. Forest Service, and the Arizona Game and Fish Department. Dianne led the stakeholder engagement, acted as the project spokesperson, presented on a local and national level, and managed the overall process in developing an Education, Outreach, Marketing and Stewardship Strategic Plan that included outreach activities from mass media public service ad placements to mobilizing volunteer efforts for grassroots stewardship projects. Throughout the life of the project, setting and monitoring project milestones and objectives was a critical aspect in keeping outreach efforts on target and within budget.

Interest-Based Property Acquisition

Property Acquisitions | Salt Lake City Department of Public Utilities | 2021- Ongoing

Dianne facilitates the process of obtaining easements for sewer projects for SLC Dept of Public Utilities. Dianne works directly with the project team, SLCDPU's property management division and business and residential property owners to understand current land uses and interests, manages the easement offer and agreement process, and leads negotiations to establish willing property acquisitions.

Marcus to Artesian Water Line Easement Facilitation | Salt Lake City Department of Public Utilities (SLCDPU) | 2019 – 2021

Dianne was engaged by SLCDPU to facilitate the process of obtaining permanent easements on private property for a waterline project. Dianne worked directly with the project team and business and residential property owners to understand current land uses and interests to better inform easement offers. Feedback received through the process informed design changes and opportunities to minimize impact throughout construction.

Farr West Trunk Line – Easement Facilitation | Central Weber Sewer Improvement District (CWSID) | 2019

Dianne and team worked with CWSID's team to identify opportunities for easements to accommodate a new sewer line in a rapidly developing area. This included gathering input from property owners on the sewer line location to identify a final alignment, coordinating on property access, and working with the project team to inform design and construction of the sewer line.